

How to Use the Email Functionality Tester Plugin

The email tester plugin can be used to test if your WordPress install is able to send email correctly or not. You can also use different "From Email" address values to see if that makes a difference in email deliverability.

Installing the Email Tester Plugin:

- Go to the 'Add New' plugins screen in your WordPress admin area
- Click the 'upload' tab
- Browse for the email tester plugin file (wp-email-functionality-tester.zip)
- Click 'Install Now' and then activate the plugin

Using the Email Tester Plugin

After you install the plugin go to the "Test Email" interface from the settings menu of WordPress (see screenshot below):



Email Test 1

First try sending the email using the "standard header" option (this will use your WP user email address as the from email address value). See screenshot below:

Test Email Functionality

Send test email to: Enter the recipient email address.

You can use the standard default header or choose the custom option where you will be able to specify a from email address value.

Use standard headers **2**

MIME-Version: 1.0
From: admin@your-domain.com
Content-Type: text/plain; charset="UTF-8"

Use custom headers

3

After you send the email check your inbox to see if the email arrived. If it did then your WordPress install can send emails which is good.

Email Test 2

Next, try using a custom header. Specify the same "From Email" value that you used in the plugin settings to see if this value is contribution to the email deliverability.

Test Email Functionality

Send test email to: Enter the recipient email address.

You can use the standard default header or choose the custom option where you will be able to specify a from email address value.

Use standard headers

Use custom headers **2**

Set your custom headers below

MIME Version

Content type

From **3**

CC

Header line break type \n \r\n **4**

5

If the emails do not arrive in the inbox then you know that you have a problem in the server level. Either your server is blocking the outgoing emails or the mail servers are blocking these

emails sent from your server. This is something you need to address first before you can use any plugin that needs to send email.

Checkout the checklist at the following URL for possible solutions:

<http://www.tipsandtricks-hq.com/forum/topic/not-receiving-emails-even-though-the-plugin-sent-the-email>